## Wisepay User Guide – Trips and Visits

Please note that the images used in this guide show what Wisepay looks like when accessed via an internet browser, these pages may look slightly different on the Wisepay App.

Step one – log in to Wisepay and click on 'Trip and Visit Payments'.

	1		1	
	Trip and Visit Payments	School Shop	Register Interest	-
	Voluntary Fund Contribution	Highlights	Replacement Locker K	ey
VISA	VISA Riectron	Verified by VISA	MasterCard. Ødigicert'	PCI Internet

**Step 2** – Select the trip that you want. You can click on the picture, the title of the trip or select 'View Details', these will all take you through to the trip payment page.

Home	My Merged	Accounts	My Wise Account	My Contact Informa	ation Change Password	Log Out	Dashboard	<< Back
Trips	and Visit	S						
		Whitech Places stil View D	aapel - Wednesday	20th July 2022				£ Variable
•								
Help	Jsing WisePay *	** NEW **	Terms and C	onditions	Updated Privacy Policy		Cookie Informati	on
			Powered by WisePay S	Software Services - Cop	oyright © WisePay Software	Services		

**Step 3** – You are now on the trip payment page, please read all of the information on this page, there may be extra information attached, for example the trip information letter. Any attached files will be highlighted in blue as you can see below:



**Step 4** – Check that there are still places available on this trip. The number of places available is shown on the first section of the page under the trip information and any attached files.

Home	My Merged Accounts	s My Wise Account	My Contact Information	Change Password	Log Out	Dashboard	<< Back
White	echapel - Wed	nesday 20th J	uly 2022				
e good		A Geography trip to Wh pupils to experience the their distant place study Please ensure that your lunch in Whitechapel. The with them on the day of <b>Trip permission forms</b> > Whitechapel - Wedre > Download Whitechapel Places still available : S	itechapel in London will take a culture, developments and e v. The trip will depart from sch child either brings a packed I his trip will take place outside f the trip and wears shoes app <b>are now electronic, please f</b> <b>nesday 20th July 2022 - Pare</b> <b>apel Trip Letter</b>	place on Wednesday 20 nvironment of Whitech iool at 9:00am and will i unch with them on the , so please also ensure f propriate for walking ard <b>follow the link below t</b> intal Consent Form - P	Oth July 2022 apel to use i return to sch day of the tr that your chi ound Londor o fill in the LEASE COM	2. The aim of this n the 'Changing I ool at approxima ip, or some mone Id brings waterpr n. permission form PLETE HERE	trip is for Places' topic of ately 5:00pm. ey to buy roof clothing <b>n for this trip.</b>

**Step 5** – Please scroll down to the second section of the trip payment page and select the relevant cost option for you. Please do this even if the trip is free.

Price - £ 19.00 (The price will be calcu	lated based on the o	ptions you select below)
	£ 19.00 -	Contribution to trip cost in accordance with the school's charging policy.
	£ 0.00 -	My child is in receipt of a school bursary and would like to use it to cover the cost of this

**Step 6** – Once you have selected your payment option and agreed to the tick boxes, a purchase button will appear at the bottom right hand side of the page, where it previously said 'Please agree to the required fields.' Please click on this button.

		> Down Places :	nload Whitechapel Trip Letter still available : 30
rice - £ he price v	19.00 vill be calc	ulated based on the o	ptions you select below)
	۲	£ 19.00 -	Contribution to trip cost in accordance with the school's charging policy.
	0	£ 0.00 -	My child is in receipt of a school bursary and would like to use it to cover the cost of this trip
<b>tice - £</b> ne price w	<b>19.00</b> ill be calcu	ilated based on the o	Purchas

**Step 7** - The trip should now appear at the top of the page to show that it has been placed in your basket. There will be two buttons below it giving you the options to 'Continue Shopping' and 'Proceed to Checkout'. Please select one of these two options. Regardless of which option you choose please make sure that you go through the checkout process once you have finished shopping even if the trip/items that you are purchasing do not have a cost. This is important because if you do not go through the checkout and complete your purchase, Wisepay will not allocate your child a place on the trip. Once you have gone through the checkout you will receive an email to confirm that your purchase has gone through and that your child has been allocated a place on the trip.

Home	My Merged Accounts	My Wise Accou	nt My Contact Information	Change Passv	word Le	og Out Da	ashboard	<	< Back
_	ltom(c)	Student	Ontion		Quantity	Itom Prico	Chinning	VAT	Subtatal
	Whitechapel - Wednesday 20th July 2022	Student	Contribution to trip cost in acc the school I agree that I have filled in the tri form via the link above. Yes Protection of Personal Data and legislation Yes GDPR	cordance with ip permission GDPR	1 Delete	£19.00	£0.00	£0.00	£19.00
							1	TOTAL	£19.00
				< C0	ontinue Sh	opping	Proceed t	o Chec	kout >

If you do not receive your confirmation email or if you experience any problems with Wisepay, please contact the Finance Department either by email at <u>finance@folkestonegirls.kent.sch.uk</u> or by phone at 01303 251125 ext 251.